

CLIENTS 4 & 5 — FRAUD & ACCURACY AUDIT FINDINGS

October 2026 — every void, no-sale, line cancel, return and payout, receipt-checked nightly

Every night in October, StationSync audited the complete transaction journal of two stores — and opened the receipt behind every flagged item. This report is what the audit found: what is **held for the owner's ruling**, what was **pinned**, and what was **cleared**. Store and employee names are withheld; cashiers are lettered, and a letter means the same cashier throughout this report. Nothing in any store's system was changed.

THE MONTH IN ONE LOOK

- **\$100.00 cash void** — five \$20 scratch-off tickets, voided after the cash was tendered, never re-rung. **Held for the owner's ruling.**
- **≈ \$385 flagged across 10 events** (Oct 2–19), plus \$48.20 net more on Oct 20 — every one documented with its receipts, every one awaiting the owner's ruling.
- **\$36.00 in lottery shortages pinned to specific shifts** — and ruled on by the owner.
- **A \$600 “shortage” investigated and reconciled to the penny** — there was no loss. The audit clears people as well as catching problems.

HELD FOR THE OWNER'S RULING — THE \$100 VOID

Client 5, Oct 12: a **\$100.00 cash void** — five \$20 lottery scratch-off tickets — voided **after** the cash was tendered, and the sale was **never re-rung**. The receipt was opened and verified the same night the audit flagged it. It remains exactly where it belongs: documented, and awaiting the owner's ruling. The audit does not accuse; it flags, documents, and holds.

THE PATTERN — FLAGGED EVENTS BY DATE

Every flagged event in the October audits, on the register signature that matters: a cash sale voided and the goods never rung back up.



DATE	STORE	CASHIER	WHAT HAPPENED	AMOUNT
Oct 2	Client 5	Cashier C	Void after the cash was tendered	\$48.21
Oct 5	Client 5	Cashier C	Two voids after cash tendered — neither re-rung	\$36.14
Oct 9	Client 5	Cashier B	Three cash voids in one day	\$39.84
Oct 12	Client 5	Cashier C	The \$100 void — 5 × \$20 scratch-offs, never re-rung	\$100.00
Oct 13	Client 5	Cashier A	Cash void — two packs of cigarettes — never re-rung	\$24.49
Oct 14	Client 4	Cashier D	Void never re-rung (\$26.21), then a \$25.00 round-dollar return 99 seconds later with nothing scanned	\$51.21
Oct 16	Client 5	Cashier B	Two cash voids, 31 minutes apart — neither re-rung	\$17.73
Oct 16	Client 4	Cashier E	Single cash void, not re-rung	\$9.91
Oct 17	Client 5	Cashier A	Two voids — one item re-rung by card, one never re-rung	\$26.15
Oct 19	Client 5	Cashier A	Two cash voids 93 seconds apart — neither re-rung	\$31.45
Oct 20	Client 5	Cashier B	Two identical cash voids 38 seconds apart — only one re-rung and paid	\$48.20

Amounts are as recorded in each night's audit — with tax where the audit recorded the net figure (the Oct 13 void was \$22.60 of goods, \$24.49 with tax). The ten events through Oct 19 total ≈ **\$385**; the Oct 20 event adds \$48.20 net. **All of it is awaiting the owner's ruling.**

Three cashiers account for nine of the eleven rows: **Cashier A** flagged on Oct 13, 17 and 19 · **Cashier B** on Oct 9, 16 and 20 · **Cashier C** on Oct 2, 5 and 12 — including the \$100 void. A repeat pattern is not treated as proof of theft: each event stands on its own receipts, and the ruling is the owner's.



PINNED TO THE SHIFT — LOTTERY SHORTAGES: \$36.00

Oct 18 — Client 4 Physical lottery count **\$794** against the register's **\$788 — \$6.00 short**, pinned to the shift that worked it. The owner ruled it the shift's shortage.

Oct 19 — Client 5 Physical count **189 tickets / \$2,640** against the register's **187 tickets / \$2,610 — \$30.00 short**, pinned to the shift.

Confirmed, total **\$36.00** — counted physically, matched to the register, and attributed to a specific shift, not absorbed as “shrink.”

THE \$600 THAT WASN'T

Client 5, Oct 14: the nightly lottery count came in **\$600 under** the register — exactly one \$20 ticket pack (30 tickets). A loss that size gets chased the same night it is found. The trail led to the crew's own sheet: a pack-activation note read “1 time,” struck through and corrected to “2 times” — and only one activation had been applied. Corrected, the count is **214 tickets / \$2,906 — the register exactly, to the penny**. No loss. Nobody blamed. Closed.

CLEARED ON THE EVIDENCE

- Oct 4 — \$36.30 of voids at Client 5: all benign re-rings.
- Oct 8 — a \$22.24 void: re-rung and paid.
- Oct 11 — a \$16.58 void: fully re-rung — a coupon correction.
- Oct 12 — a \$1,348 lottery count gap at Client 5: resolved as a pack-count / activation issue.
- Oct 14 — a \$2.69 void re-rung in 59 seconds (Client 5); a \$7.68 void fully re-rung (Client 4).
- Oct 15 — an \$11.12 void matched by an identical re-sale the same day.
- Oct 17 — a Client 5 void explained: a loyalty number failed at the register; the sale was re-rung and paid 26 seconds later.
- Oct 18 — a clean day: zero voids and zero returns at either store.
- Oct 19 — a \$7.50 void at Client 4: explained — a declined card.

EVERY NIGHT, TO THE PENNY



The method behind every figure above: the transaction journal is pulled **twice, in independent sessions**, and must match row for row before any number is used. Void totals tie the register grid to the financial summary exactly — on Oct 20, **\$48.20 to the cent**. Every line-cancel dollar is traced to its receipt: on Oct 20 that was \$13.38 across three cashiers, all ordinary item swaps inside paid sales — no flag. Every cash sale of \$100 or more is receipt-verified: on Oct 20, seven such sales, all lottery, all paid and traceable. Lottery counts and fuel tanks are reconciled nightly against the terminal and the register. What reconciles is reported as reconciled; what does not is named, dated, and held for the owner. Prepared by StationSync — nightly transaction audits for convenience stores. The audit flags and documents; the owner rules.

